

HIGH PERFORMANCE TEAMS, CERTIFICATE OF COMPLETION

Requirements

The High Performance Teams Certificate enables students to develop key team building skills that apply to anyone who works within a team or leads one. Learn sources of power and influence, explore how teams move through stages, learn how team members perform different task and maintenance roles, identify communication behaviors that create a supportive climate, demonstrate effective meeting and facilitation strategies, explore how to help team members and oneself move through organizational change. and utilize tools for critical problem solving and decision making. Practical application within a team structure is emphasized. These applied skills open up additional work and advancement opportunities. This certificate is also a gateway into other noncredit and credit programs, helping students develop workplace skills and training that will qualify them for even more work opportunities.

There are no prerequisite requirements for this program, and courses are open to all students.

Code	Title	Units
PROW NC019	Personality Styles and Challenging Relationships	0
PROW NC015	Building High Performance Teams	0
PROW NC017	Successfully Navigating Change	0

Learning Outcomes

1. Practice adapting one's own personality style to each of the the other personality styles based on a case study. Participants will produce ideas in writing and apply strategies verbally by simulating a common workplace scenario.
2. Analyze a business case and develop a 5 step change management plan in writing.
3. Apply teamwork principles and strategies to lead and solve a professional workplace challenge both verbally and in writing.