

HUMAN RESOURCE HOSPITALITY SPECIALIST, SKILLS COMPETENCY AWARD (SCA)

Overview

The School of Culinary Arts and Hotel Management Program develops skills and competencies for positions in the hospitality industry. This unique program mirrors industry standards by providing training in a realistic work environment. Students have the option of selecting either hotel or restaurant/ culinary program tracks.

The School of Culinary Arts and Hotel Management Program provides students with measurable outcomes through training in the Cafeteria, Gourmet Dining Room and Coffee Shop, and through Catering, Purchasing and Receiving services, utilizing state-of-the-art equipment.

Instructors possessing industry-recognized credentials and having years of experience direct each operation. The program is certified by the American Culinary Federation, and is recognized nationally as a leading center for hospitality training.

Requirements

Skills Competency Award Requirements

Complete all department requirements with a "C" or higher or "P" in each course. Candidates for a Skills Competency Award are required to complete at least 20% of the department requirements through SBCC.

Code	Title	Units
Department Requirements		
HM 256	Supervision In The Hospitality Industry	3
HM 257	Hospitality Sales and Marketing	3
HM 259	Training And Development Skills For Hospitality Professionals	3
Total Units		9.00

Learning Outcomes

1. Demonstrate effective communications, coaching, training, and conflict management.
2. Describe and demonstrate effective hiring, training, and evaluating practices.
3. Describe and demonstrate effective sales and customer service practices.